# **SCFS Frequently Asked Questions**

# Q-Where can I get food? Do you give out food there? How do I get food from you?

We do not generally give out food straight to community members. As a regional food bank of Coos and Curry county we collect food from various resources, such as local retail stores, TEFAP and through our OFB Network partnership. We then distribute that food to our Emergency Food Pantries, Meal sites, and supplemental agencies

### Q-What documentation do I need to get food?

To receive a food box you are not required to show ID; social security number, income verification or proof of citizenship.

You will be asked to sign in with your name and address. You'll also be asked to sign something saying you meet the income requirements. Some of our partner agencies also ask for names and ages of all members of your household.

# Q- How do I donate? I would like to make a donation? I have food donations for you, where should I bring them?

You can <u>bring</u> your donation to the SCFS office, located at

You can <u>mail</u> your donation to our Administrative offices at

225 La Clair St, Coos Bay, OR. 97420 1855 Thomas Ave, Coos Bay, OR. 97420

If special arrangements need to be made please contact our warehouse office at 541-435-7754

# Q- I am interested in hosting a Food Drive and/or Fundraiser. How can I do this?

Thank you for your interest in helping support our belief that no one should be hungry! No matter if your supporting through donations of food, money or time, we value all of your efforts! Please contact the SCFS Program and Operations Director to learn more about Support Events.

Please keep in mind the following while planning a support event:

- SCFS has Barrels for Food Drives
- ORCCA/SCFS can assist in the success of your Support event through Social Media
- SCFS has the ability to stretch our dollars further when purchasing food then the general public does. This is due to our procurement streams and lack of retail markup that we encounter

### Q- How Can I Volunteer:

SCFS has various areas in which to volunteer

- 1. Warehouse support
- 2. Dry Food Sorting
- 3. Janitorial

- 4. Property maintenance
- 5. Produce and cold storage culling
- 6. Snack Pack assembly

The most needed volunteers are in produce and cold storage culling and janitorial

# **OTHER Important notes:**

- We ask you to go to only one pantry, so once you choose one that works for you and you register there, please continue to use only that one.
- Another resource that can help you with food is the SNAP program, formerly Food Stamps. Have you signed up for SNAP benefits? If not, you can contact DHS, which is located in the Newmark Center, at 541-888-2667.
- 211 can connect you to many resources in our area http://211info.org/

For any questions not outlined in this FAQ please email <u>SouthCoastFoodShare@orcca.us</u> or contact our office @ 541-435-7754